

Week of February 13, 2023

Cookie Program News

Welcome to this week's Cookie Program news. Happy Valentine's Day!

Upcoming Important Dates

February 10-16 | Cookie Pickups continue in some regions

February 14 | Cookies in Hand Phase Webinar at 7 p.m. [REGISTER](#)

February 17 | Troop-secured booths open for business!

Important Updates

Clover Go

We are aware of an issue affecting new troops trying to set up your accounts with Clover. We are working with GSUSA and Clover to get this resolved, in the meantime Digital Cookie can be set up and used for credit card payments at booths.

Troop-Secured Booths

Troop-secured cookie booths, including Cookie Stands, open this Friday! Please review our Cookie Booth Guidelines on page 18 of the [Cookie Book](#) before you head to your first booth.

If you are hosting any booths this weekend and your booth sells out quickly, you can start ordering from area Cookie Cupboards in eBudde on February 20 and schedule pickup from most locations as early as February 24, when cupboards open! Here's a list of our cupboard locations in our council footprint. Check out eBudde for more details on each location.

North Region Cookie Cupboards

Bryan
Columbus Grove (Putnam County)
Defiance (Camp Libbey)
Findlay (Hancock County)
Fostoria
Maumee (Toledo G Office)
Mud Creek/Gibsonburg
Perrysburg
Toledo (Lucas County – volunteer home)

Central Region Cookie Cupboards

Convoy (Van Wert County)
Forest (Hardin County)
Lima (Lima Region Girl Scout Center)
Logan
Shelby County
Urbana
Wapakoneta

Beavercreek
Dayton (Dayton Region Girl Scout Center)
Dayton Planes Warehouse
Fairborn
Greenville, Little House (Darke County)
Jamestown
Kettering
Lewisburg (Preble County)
Springfield
Troy
Wilmington

South Region Cookie Cupboards

Blanchester

Blue Ash (Cincinnati Region Girl Scout Center)
Cincinnati Planes Warehouse
Hamilton
Harrison (Westside)
Lawrenceburg
Mason
Milford (Eastside)
Mount Lookout
North College Hill
Pierce Twp

eBudde Reminders

Additional Orders

Keep in mind, orders for Girl Delivery and any offline additional orders will now need to be manually entered into eBudde for each girl to receive credit (payments from Digital Cookie will flow in, but not the orders) Cookie orders can be fulfilled from your troop's extra inventory after you've dispersed initial orders, or by adding a transaction to a cookie cupboard starting February 20. See page 19 of the [Cookie Book](#) or check out our [Transactions Tab](#) video for more details on how to add a pending cupboard transaction.

You can also work with another troop to transfer cookies to or from. Consider checkout out the [Cookie Exchange](#) tab in eBudde or the [Rallyhood Cookie Exchange](#) message board to connect with troops for cookies. Then, starting February 20, you can enter those transactions into eBudde.

Damaged Cookies

Unfortunately, cookies can get damaged in transit or during the packing process. If you received packages that are damaged or cases that were missing packages from them, no worries, we're here to help! You can easily exchange damaged packages/cases or get replacements from any area cookie cupboard,

that allows individual packages, once they open. All cupboard managers have been trained to help assist you with replacing any damaged cookies.

Digital Cookie Reminders

A reminder that all Digital Cookie donated sales will continue to automatically flow into eBudde. Payment for the Girl Delivery orders will also show, however once those girl delivery packages are physically handed off to the Girl Scout, they will now need to be manually allocated into the Girl Orders tab in eBudde. Check out pages 20 & 21 of the [Cookie Book](#) for instructions or watch our [Girl Order Tab](#) tidbit tutorial video. This includes Girl Delivered orders placed during the Goal Getter phase.

The shipping option for all cookies, as well as the new Raspberry Rally, will become available on February 27. Stay tuned for details on our short-term shipping promotion being offered when shipping becomes available.

Caregiver Reminders

Online Marketing

Sharing Digital Cookie links on social media is a great way to help with sales, however, some safety tips should be followed. Now is a good time to remind your caregivers about our online marketing guidelines. Personal and private pages where the family knows all members is absolutely okay to share. Girls can host virtual cookie booths that way or share their link with friends and family. Public pages such as garage sale or marketplace sites are not safe spaces to share individual girl links. If the troop would like to share your upcoming booth that is okay. All approved Cookie Booths will be available for customers to view through the [Cookie Finder](#) starting this weekend. Check out page 4 of the Cookie Family Guide for more regarding online selling guidelines.

Resource Highlight

Cookie Connection

Our Cookie Connection Map is back for 2023! This is a great way for cookie customers to be able to locate and find troops in their area through our GSWO website, outside of just searching for booth locations. The map will pinpoint the zip code that your troop is in and then will link customers to your Troop Site on Digital Cookie starting February 17. You have the option to [Opt-In](#) to this map if your troop would like, you are not automatically added, but this is completely optional and not mandatory.

If your troop would like to opt-in to this feature, be sure to set up your Troop Site on Digital Cookie and then complete the [Cookie Connection Opt-In](#) form by February 14 to be added. For more on setting up your Troop Site, check out our [Troop Site](#) tip sheet.

Have questions? The Customer Care Team is here to help! Contact us at customercare@gswow.org or 888.350.5090.